



Bu proje Avrupa Birliđi ve Türkiye Cumhuriyeti tarafından finanse edilmektedir  
This project is co-funded by the European Union and the Republic of Turkey

## ***EU – Turkey Civil Society Dialogue on strengthening protection and reception services to refugees, building integration & promoting independence through volunteering***

**Programme for a 2.5-day European Exchange Visit**  
4-6 April 2016, Istanbul (Rixos Pera Hotel İstanbul)

### **DAY ONE**

- 12.00 *Registration and light lunch*
- 13.30-14.00** **Welcome** - Petra Hueck (ICMC Europe)  
**Introduction** to the EU - Turkey Civil Society Dialogue  
- Magdalena Boehm (ICMC Europe) and Muhtar Cokar (HRDF)
- 14.00-14.30** **Tour de Table: European and Turkish participants**
- 14.30–15.30** **Legal frameworks, refugee protection, reception, local integration and durables solutions for refugees in Turkey (Syrians and non-Syrians)**  
- Elif Selen Ay, UNHCR Istanbul office  
*Coffee break*
- 16.00 -16.30** **The work of the HRDF in providing services to refugees**
- 16.30-17.00** **Introducing day II and closing**

### **DAY TWO**

- 8.45 *Registration (new participants)*
- 9.00-10.00** **Welcome, Introductions & Tour de Table: European and Turkish participants**  
Turkish legal framework for refugee service provision and practices in volunteering  
Chair: Muhtar Cokar (HRDF)  
- The experience of Red Crescent (Turkey)  
- The experience of Women's Solidarity Foundation (Turkey)





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**10.00-11.30 Engaging volunteers in legal advice, reception, psycho-social support & integration of refugees:**

- Chair: Petra Hueck (ICMC Europe)
- The experience of the Dutch Council for Refugees
  - The experience of the Portuguese Refugee Council
  - The experience from Caritas Biella (Italy)

*Coffee Break*

**12.00- 13.00 Building a culture of volunteering: national and local strategies**

- Chair: Magdalena Boehm (ICMC Europe)
- Kristine Bjerre (Danish Refugee Council)
  - Sabir Zazai (Coventry Refugee & Migrant Centre and City of Sanctuary)

*Lunch*

**14.30 – 15.30 Partnerships and coordination of volunteers**

- Chair: Petra Hueck (ICMC Europe)
- Charlotte Cooke (city of Yorkshire, UK)
  - Dutch Council for Refugee (tba)

**16.00-16.45 Training and supporting Volunteers**

- Chair: Magdalena Boehm (ICMC Europe)
- Kristine Bjerre (Danish Refugee Council)
  - Filipa Silvestre (Portuguese Refugee Council)

*Coffee Break*

**17.00 – 18.00 Working with volunteers to support refugees in Turkey: thematic break-out groups**

- Engaging volunteers in legal advice, reception, psycho-social support & integration of refugees
- Building a culture of volunteering: national and local strategies
- Partnerships and coordination of volunteers
- Training and supporting Volunteers

19.30 *Dinner Turkish & EU civil society*





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### DAY THREE

At HRDF Refugee Service Centre

- 9.30-10.30**    **The work of the HRDF in providing services to refugees (at site)**  
- Muhtar Cokar (HRDF)
- 10.30-11.30**    **Developing an online training tool on refugee protection for volunteers**  
- Filipa Silvestre (Portuguese Refugee Council)
- Coffee break*
- 11.45-12.30**    **Developing a Volunteering Strategy: Group discussion for first draft**  
- Chair: Emke Halszi (Dutch Council for Refugees)
- 12.30-13.30**    ***Selecting thematic areas for the visit of the Turkish civil society delegation to a European Member State***  
***Reviewing the seminar & next steps***  
- Magdalena Boehm (ICMC Europe)
- 13.30**            *Seminar close*

