Welcome...
...to the fifth and last edition edition of the SHARE Network magazine!

2016: Supporting refugees in their path to local integration

THE RIGHT TO BE WELCOMED

With over one million refugees and migrants crossing the Mediterranean to come to Europe, 2015 has been a turbulent year, full of human suffering and despair. Europe is still divided over how to address the migration crisis. In the meantime, fences have been erected and several countries have closed their borders or introduced controls. The terrorist attacks in the city of Paris saddened us all and we were shocked by the events in Cologne. However, as Cardinal Woelki of Cologne observed: should we stop loving soccer, only because there are some hooligans who-at times-destroy the game? Regardless of the uncertainties, there is an urgent need to make progress on receiving, welcoming and integrating those refugees who have arrived in our cities across Europe. Although in some cities the number of arrivals is challenging, it is important to recognize that integra-
tion cannot wait and must be a priority for us all. Success will breed success and will enable us to counter anti-immigrant voices and regain confidence in our human values, in Europe and in our ability to deal with diversity.

As for the SHARE network, which has engaged with over 1,200 local stakeholders in 23 countries in Europe since 2012, our work on refugee reception and integration has gained a new relevance and urgency this past year. In the context of ongoing refugee arrivals, resettlement and relocation, there is an increased awareness that regions, cities and towns across all countries in Europe, will need to play a pro-active role in welcoming and integrating refugees.

Having a secure status, is a first condition to longer term refugee integration. Housing, social benefits, family reunification, access to integration programmes and to the labour market - are all linked to status. We therefore call upon countries across Europe, to speed up the processing of refugee claims and ensure that refugees can move into more permanent housing in municipalities as soon as possible so that they can start their integration.

No one size fits all, and cities will need to come to tailor-made solutions, making use of existing and new tools and partnerships when planning integration programmes. Local authorities, NGOs, churches, private citizens and migrant associations have been indispensable in welcoming refugees. Many new actors, such as employer organisations and agencies, are stepping forward to facilitate labour market integration. We hope that many of these new initiatives can be sustained, resourced, coordinated and embedded into more permanent programmes.

The SHARE network has demonstrated that local reception, welcome and integration must be better linked to national refugee placement policies. National governments must coordinate more quickly and consistently with regional and local actors, when placing refugees within the national territory. The experiences in planned integration that were gained by SHARE under resettlement, can provide useful guidance in this area.

The EU financing for the SHARE programme has now come to an end. However, in 2016 we will continue to share our experiences, tools and practices. To that end, we invite you to like our ICMC Europe-Share Network Facebook page where we will post regular updates.

We hope that this last newsletter will be useful to your work and that you will make ample use of the practices and tools on our website. It has been a great pleasure and privilege to work with you all, in so many cities across Europe. It is because of you that Europe is a continent that offers refugees protection and real prospects to rebuild their lives.

On behalf of the ICMC Europe Team,

Petra Hueck, Director ICMC Europe

SHARE LESSONS LEARNED -

Strengthening refugee integration across Europe

° All countries across Europe can and should engage in hosting refugees.

° From big cities to small municipalities: all local actors have something to offer in refugee integration.

° Integration should be planned as soon as possible pre-arrival and include regional and local authorities and civil society partners from the outset.

° Effective reception and integration at the local level requires ongoing dialogue and adequate approaches to information sharing, partnerships and coordination mechanisms.

° Regional and local level coordination help in the management of refugee reception and placement and contribute and to achieve better integration outcomes.

° A secure legal status and placement into stable housing at local level are basic conditions to start integration.

° Achieving positive integration outcomes requires a holistic, personalised and coordinated approach. Personalised Integration Programmes are time limited, respond to specific needs and support refugee independence. Assessing individual integration needs and progress in the context of families and households, can enhance overall integration outcomes.

° Employment support within refugee integration should focus on identifying and developing the individual skills and capacities that boost refugee employability in the local job-market. This can include validation of diplomas, competencies assessments, vocational skills development and workplace language-learning, within specialised labour market integration programmes or partnerships or mainstream employment services.
In the context of an ongoing refugee crisis, the final SHARE Network Conference was held on October 20th 2015, to discuss resettlement, relocation and local integration of refugees in Europe. Participants included over 140 representatives of cities and municipalities, regions, NGOs, citizens’ initiatives, faith-based organisations, refugees, EU institutions and international organisations from 20 countries in Europe.

The participants discussed the current refugee situation both within Europe and at its borders, and the EU resettlement and relocation measures and proposals for their implementation – for example via “hotspots” in Greece and Italy. Increased refugee arrivals will affect all European countries and particularly cities and municipalities, which need to upscale their reception and integration capacity accordingly. In this context, tools, resources and learning produced by the SHARE Network since its launch in March 2012 were discussed. As Michael Diedring – Secretary General of the European Council on Refugees and Exiles (ECRE) – noted, “the SHARE Network has not just been about exchanging best practices – it has also helped to create a culture of resettlement and welcome in Europe”.

Several panels addressed the placement policies to distribute refugees at national level through coordination and partnerships between national governments, cities and NGOs. Best practice panels looked at varied responses from cities, NGOs, grassroots associations, citizen and volunteer-led initiatives, and others that have spread across Europe, to raise awareness about the rights of refugees and the many initiatives to welcome refugees. SHARE partners and invitees presented their innovative programmes in finding housing, engaging private business and universities to assist in training and work placements for refugee professionals, or facilitating arts, sports and educational activities for refugee children.

“The role that ICMC plays in this historical moment is an important one”, commented Peter Sutherland, UN Special Representative for Migration and President of ICMC, concluding an intense day of discussions and reflection. “Either we enable migrants to become part of the community, or we will witness tensions and a further growth of xenophobic movements. SHARE brought together cities, towns, communities, churches and migrant associations to promote and coordinate a real response to the needs of integration. I am proud of it”.

You can watch Peter Sutherland’s full address on ICMC’s YouTube channel. The full conference report will be available as of end January 2015 by clicking on the following link.
SHARE has launched a SHARE Network policy statement ‘Protecting and Welcoming Refugees in Europe’. The SHARE network statement draws on the tools, resources and learning produced by the SHARE Network since its launch in March 2012 and makes concrete recommendations on “what Europe can do?” to welcome and integrate newcomers in their local communities addressing the need for more and better use of EU funding for refugee integration; volunteering and active citizenship; coordination and local partnerships; awareness raising and anti-discrimination policies.

Click here to download a copy of the SHARE Network Policy Statement which has now been endorsed by 35 stakeholders, including SHARE partners, European networks, cities, citizen collectives, NGOs and international organisations from 15 European countries. In 2016, the statement will be presented to European decision makers and platforms, to mobilise support for follow up on recommendations.

You can watch the SHARE members speaking about their activities in demonstrating welcome through volunteering, reception and awareness raising when you click here.

A city in the spotlight!
Vienna: Coordinated responses to assist refugees arriving via the Western Balkans

During the past months, Vienna has become a transit city for the majority of asylum seekers travelling the 170km from Budapest and passing through Vienna on their way to Germany. NGOS, citizens and the city of Vienna, all gathered forces to offer support and assist refugees arriving in Vienna by train and buses, from the border town of Nickelsdorf.

During the SHARE conference, Mrs. Michaela Kauer - Office of the City of Vienna, highlighted the city of Vienna’s long standing tradition of welcoming refugees. To ensure coordinated responses, the city administration set up a ‘Coordination centre for refugees in Vienna’ in July 2015. The centre served as a central information point, maintaining close contact with the Austrian train company, the police, several NGOs, such as Caritas and the Red Cross, and groups of volunteers. In cooperation with the Vienna Social Fund, the city has also created a mobile app, available across all platforms, a website and a telephone hotline to provide real-time information to the public. The website informs citizens about what services, partner NGOs, and agencies are doing and about their immediate needs. It also provides information about volunteering and ways to provide other assistance.
UPDATE ON SHARE ACTIVITIES

Resettlement in Central and Eastern Europe and in the Baltics

In September 2015, the SHARE network facilitated a 2.5-day conference on refugee reception and integration in Prague, Czech Republic. In the context of the EU resettlement and relocation plans, the new receiving countries Bulgaria, the Czech Republic, Estonia, Latvia, Lithuania, Poland, Romania, Slovakia and Slovenia have pledged to receive a total of just over 24,000 relocated and/or resettled refugees during 2015-16. A significant number of refugees will be received and integrated in European countries that until now have had little or no experience in hosting refugees.

Of these countries, only the Czech Republic has a significant, long-standing experience in refugee resettlement, having first received resettled refugees in 2011. Gathering in Prague, 25 participants from 8 Central-Eastern European countries and the Baltics (Croatia, Czech Republic, France, Latvia, Slovakia, Slovenia, Sweden, Poland and Romania) were presented with the experiences from the Czech Republic and discussed cross-cutting integration issues in Central Europe/the Baltics, including, for example, reception planning, the provision of housing, onward movement within the EU and building welcoming local communities.

The Czech NGO Burma Center Prague shared best practices from the Czech resettlement experience which is often considered to be a flagship programme and comparable context for the Central Europe region being based on structured cooperation between the Czech government, municipalities and NGOS. Within the programme, the Burma Center Prague provided social assistance and
counselling to refugees and interpreting and vocational training. From the outset, Burma Center invested in awareness raising activities to ensure public and political support for the programme, hosting social events in municipalities and providing socio-cultural trainings for Czech officials and social workers.

The Burmese refugee Mr. Rein San Shikhun shared with participants his experience of being resettled, together with his wife and son, to the Czech small town of Kutná Hora (20,000 inhabitants) in 2012. Mr. Shikhun gave an account of the assistance they received and of their first experiences in the Czech Republic.

Although his son is doing very well and is fluent in Czech, Mr. Rein San Shikhun, who is also a SHARE ambassador, faced considerable challenges. He could not engage in vocational training, due to fact that there is no state subsidy available for adult students.

He will therefore continue to work as a municipality rubbish collector and gardener. Mr. Shikhun stressed the fact that - despite initial integration support from the municipality and Burma Center, language acquisition and labour market integration remain considerable challenges for resettled refugees in the Czech Republic.
Participants also met with Pavel Čejka, the mayor of the municipality of Bzenec and went on a study visit to the municipality of Brandýs nad Labem where they were welcomed by Hynek Homolka, the Vice Mayor of the municipality. Both politicians gave an account of how the city welcomed and supported its new Burmese citizens. During the visit in Brandys, Pastor Jan Kasper explained the role of the local parish in offering assistance during the first reception phase and supporting on-going social inclusion. The director of the Secondary School in Stara Boleslav, described the extra support the children needed when entering school in the Czech Republic. The children are now doing well, and two Burmese girls have received an award by UNHCR for being among the 10 best students with a refugee background in the Czech Republic. The school raised awareness of the importance of refugee protection to Czech children, teaching them about the needs and situation of their new classmates from Burma.

The SHARE Conference in Prague provided for an excellent platform for new actors to discuss refugee reception and integration at a practical level. Although there are many challenges to address in most Central European countries, there are also many good partnerships to build upon in the future.

For more on integration in Central and Eastern European countries, click here to look at the SHARE film clip ‘Welcoming Refugees to Central-Eastern Europe!’ The clip features stakeholders from Poland, Bulgaria and the Czech Republic.

Best Practices

Addressing fears and misconceptions about refugees in Central Europe: the Case of Poland

Proposals to address the asylum crisis by means of a more equal distribution of refugees across Europe through relocation, have been hindered by a strong anti-migrant alliance of four member states known as the ‘Visegrad group’: Hungary, Czech Republic, Slovakia and Poland. In Poland, a country with over 38 million inhabitants, press and politicians fear that the 7,000 refugees that are proposed to be relocated to Poland, will ‘over flood the country’ jeopardising its cultural and religious identity. To counter fears and misconceptions, the Polish NGO Refugee.pl Foundation developed a public awareness campaign using infogrammes and simple facts and figures. The campaign explains, for example, the difference between refugees and migrants (see insert) and shows the actual numbers of refugees residing in Poland. That number represents less than 1/8 of the total available seats at the national football stadium in Warsaw!

1 Figure outdated - in September, the Commission amended the number set for relocation to 10,187
Some Polish cities have spoken up in support of receiving refugees in their cities. In 2015, Gdansk city council voted unanimously to welcome refugees and make city buildings available to them, becoming the first Polish city to do so. “You cannot help refugees without acceptance and empathy from residents and without building a spirit of openness to people who are often persecuted in their own countries” stated Pawel Adamowicz, mayor of Gdansk.

Gdansk, in close cooperation with the Pomeranian regional authorities, has therefore started preparations to host refugees, looking at housing, language courses, healthcare and psychological support where necessary. Instead of hosting refugees in reception centres, the city would prefer to house refugees directly within the host community as is the case in many of the SHARE network cities.

As has been shown, housing can be obtained through many different means, such as by renovating vacant public housing or ensuring housing from private landlords. For more on housing practices see page 8 of this newsletter.

News from partners

Preparing for refugee arrivals in the context of relocation and resettlement: The city of Madrid takes the lead

Due to its geographical situation, Spain receives fewer refugees than many other countries in Europe. According to the distribution key for relocation and resettlement, the country will be receiving 16,380 refugees and asylum-seekers of which 14,931 will be relocated from Italy and Greece and 1,449 will be resettled from countries neighbouring Syria. Following the local elections in May 2015 and inspired by the wide support for welcoming refugees from its citizens, the municipality of Madrid is at present looking to implement several measures to increase the city’s reception and integration capacity. Following the proposal from the NGO CEAR, in September 2015 the city council adopted a declaration named “Madrid, city of asylum”. The city council also announced that it would increase services for refugees, hire additional social workers, and create new education programmes for people of all ages, to facilitate long-term integration. The city plans to introduce financial aid for people while in the asylum procedure and will coordinate a new volunteering scheme to involve and train citizens who want to offer their help to newcomers. As a symbolic act to express solidarity, the city council hung up a “Refugees welcome” banner at their city hall building, showing the city of Madrid’s commitment to welcome and support refugees.

Preparing for arrivals in Lisbon and other municipalities in Portugal

A varied group of Portuguese actors established a platform to support the over 1,500 refugees who will be resettled and relocated to Portugal. The platform will centralize offers in areas like employment, guidance and accommodation. Lisbon is expected to host half of the quota defined for Portugal under resettlement and relocation. The mayor of Lisbon, Mr. Fernando Medina, announced the establishment of a two-million-Euro fund to support the refugees who come to the city. The Portuguese Refugee Council (CPR) has already received hundreds of emails from families offering to accommodate refugees. Several enterprises expressed their intention to offer employment to refugees, particularly in the agricultural sector.
On the occasion of the SHARE Network Conference, SHARE Ambassadors Filmon from Belgium, Chaza from Germany, Iman from Norway and Dilorah from the Netherlands gave an account of their integration experiences.

Chaza Saloum, who fled Syria in 2014 and is now living in Berlin, addressed the audience on several occasions. “I hope that everybody doesn’t forget that ‘refugee’ is not just a subject, just remember we are human beings, and everybody of us can be in the same situation. I never ever expected that I will be a refugee or that my people will be refugees”.

“I thank from my heart Germany - what they do is ‘wunderbar’ not only from the government side, but the human being side, the volunteer side - nobody choses to be a refugee - but I have been made to feel welcome and now really feel at home in Berlin.”

To find out more about the SHARE Resettlement Ambassadors visit the ‘Meet the SHARE Resettlement Ambassadors’ page.
SHARE New Housing Initiatives for Refugees

Across Europe, cities and municipalities are increasingly unable to provide sufficient and adequate housing to low income groups, including to refugees. In the current context of large numbers of refugees arriving across Europe, it is generally recognised that an increase in housing stock for low income groups must be addressed as a priority, if we want to ensure speedy integration of refugees into host communities. Without a secure place to stay, children will not be able to attend the local schools and adults will find it difficult to restart lives, understand the local culture and language or find employment. Recognising its pivotal role in enabling governments to fill and expand resettlement quotas, in 2012 SHARE established an expert group on housing, which carried out several stakeholder meetings with local authorities, housing associations and NGOs, to identify creative solutions and new initiatives in housing for refugees. This resulted in 2013 in the SHARE publication ‘A place to live, a place to stay’.

The refugee crisis has given rise to several new initiatives in 2015, both by cities, private businesses and NGOs. Cities and housing associations are transforming old schools and empty buildings into accommodation units, some employers have been transforming empty office space, and many citizen initiatives have started to offer private accommodation to refugees arriving into their communities. At the SHARE network conference some of these initiatives were presented, offering practice examples to network members, who can duplicate these in other cities and towns across Europe.

Refugees Welcome (“Flüchtlinge Willkommen”)  

In the current context, refugees wait long to receive refugee status and even longer to obtain housing. To enable refugees to move out of large scale and overcrowded asylum shelters and centres, the Refugees Welcome website was created in Berlin in November 2014. Similar to the rent lodging website Airbnb, the site acts as a platform for citizens to sign up their home or available room in their house or apartment.

Refugees Welcome matches citizens with a refugee flatmate and has to date helped 500 refugees and asylum-seekers to find a place to live. Following the success in Germany, the initiative is now active in 8 other countries in Europe namely Austria, Greece, Portugal, Spain, Sweden, Netherlands, Poland and Italy.

As was explained by David Zistl, initiator and project manager of the Austrian Refugees Welcome branch, refugees are ‘matched’ to citizens who offer their homes; a process that is carried out by an external refugee assisting organisation. Parties are put into contact and first get the opportunity to know each other. If both the refugee and the flatmate get along, the refugee can move in. Also, after the new flatmate has moved in, the Refugees Welcome coordination team and local refugee organisation will stay in contact and are available for questions. The coordinating team also helps get financing to compensate the host for the use of his/her room, including setting up micro Donations or crowdfunding.

‘SHARE Cross-Border cooperation’

“The local authorities in the Euregion, whether it is here in Aachen, in the Belgian or the Dutch border regions, are all dealing with the same challenges in trying to (...) integrate them (refugees) into society and to offer them suitable accommodation and increase their chances of participation in the labour market. Therefore it is important to learn from each other, to share our experiences and to acknowledge that our responsibilities don’t stop at the national borders.” – Bert Kamphuis, alderman, the City of Sittard-Geleen, on the occasion of the SHARE Cross-Border conference 29 September 2015 in Aachen. Click here for the full conference report.
Churches support refugee welcome initiatives:

**Action New Neighbours** (“Aktion Neue Nachbarn”)

The Archdiocese of Cologne in collaboration with Caritas, have launched the initiative Action New Neighbours, building upon the core values of compassion, acceptance and a willingness to help refugees, and a belief that ‘contact and exchange means strangers become neighbours’.

The initiative offers small grants to grass roots reception and welcome initiatives proposed by individual parishes, including housing, language-learning and awareness-raising initiatives. Action New Neighbours complements the existing structures and programmes for refugee reception and integration by promoting welcome, expanding the type and nature of integration support, strengthening the capacity and resources of local parishes to provide welcome activities, and increasing the number of volunteering opportunities for local residents via their respective parishes. Caritas and Archdiocese of Cologne also offer advice and financial support to local parishes in North Rhine Westphalia (NRW), to create housing spaces for refugees and asylum-seekers within their local communities.

Ibrahim with his host family in Parma - Ibrahim is a Somalian refugee aged 27 from Somalia. After spending many years in a SPRAR reception facility, “Rifugiati in famiglia” placed him in the home of Sandro, his wife Arianna and their four children, aged from 1 to 12.

Since he is living with the family he has obtained his driver’s license and started to work with the organisation World in Progress in the field of cultural mediation. Ibrahim also volunteers for a local association where he helps children with their math homework – a work that links well to his educational background as a teacher in Somalia.

And another 100 refugees will find a new home at an Italian host family during 2015-2016. On the occasion of the SHARE Network conference, Roberto outlined the project’s aim, to use the capacity of a family setting to assist refugees to live more independently, relying less on mainstream services and institutional support, and building their own networks and connections.

Caritas Italy hopes that both host families and beneficiaries will share this direct, personal and positive experience of welcome and solidarity with those in their wider networks and communities.

The Italian programme, **Refugee in my home** (‘Rifugiato a casa mia’) and **Refugees in my family** (‘Rifugiati in famiglia’), are coordinated by the organisations Caritas Italiana, Consorzio Comunitas onlus, Ciac Onlus and the Italian Federal Protection System for Asylum Seeker and Refugees (Italian acronym – SPRAR). Caritas and the Catholic church support families offering accommodation in their homes to both refugees and asylum seekers.

Before their participation - host families and accommodations are screened. Forty refugees who were beneficiaries took up accommodation offered during the project pilot in 2013.
SHARE member Initiatives to facilitate labour integration

Refugees’ educations have often been disrupted by the experience of flight. Nonetheless, many refugees have university diplomas and/or high skills levels. Refugees may, however, have lost their diplomas and often their qualifications are not recognised. Other refugees have skills that are not recognised in the receiving country and must be validated.

SHARE has been looking into successful local integration programs, working towards refugee labour market integration.

ATLAS: Integration Service of the City of Antwerp

Under the integration legislation of the Flemish Government, newcomers are required to pass an integration programme consisting of Dutch language and social orientation courses. ATLAS also coaches refugees and migrants towards employment and independence, through a targeted programme implemented in cooperation with VDAB (Flemish Employment and the Flemish Vocational Training Agency). The programme also counsels students to continue higher education and assists in the recognition of diplomas. SHARE Ambassador Filmon Ghebrehiwot, a refugee resettled from Eritrea to Belgium in 2011 has been supported by Caritas International, FEDASIL and Atlas. Filmon attended the ATLAS integration programme offered by the city of Antwerp and passed his exams last year, achieving second level A2 in Dutch for employment.

See a video about Filmon and his life in Antwerp

SHARE partner University Assistance Fund (UAF) in The Netherlands provides financial, social and academic support to around 3,000 refugees and asylum seekers each year who want to further their education or have their previous education and skills recognised. Support is concentrated in three areas: financial aid for studies, advice and guidance and employment assistance.

“integration programmes provide a bridge, they help refugees to self-realise and make a difference in their own lives”.
- Filmon, SHARE Resettlement Ambassador
In **Germany** a new initiative **Angekommen.de** was launched in 2015. The programme supports unaccompanied refugees and young immigrants, 16 to 25 years, who come to Germany and still need to pass their high school diploma or vocational training. The project is a joint initiative by the Walter Blüchert Foundation, the Ministry of Education and Training of North Rhine-Westphalia and the **City of Dortmund**.

**Academic World Experience** is a student organization at **Frankfurt University** offering German classes and mentor programmes. German classes for refugees are government-funded only up to the level of B1. However, in order to work, study and research in Germany, level C1 is required.

**SHARE Network Map**
The SHARE Network offers members a programme of networking, peer exchange, training and capacity-building, in addition to city and region-specific resettlement and refugee integration tools and publications. All outreach and networking activities and subsequent growth of the SHARE Network are displayed in the **SHARE peer learning resource** and recorded using the European Resettlement Network database.

**SHARE City Profiles**
SHARE II added 35 new City Profiles to an **interactive online map**. Profiles are searchable on the basis of pre-determined criteria offering the possibility to assess commonalities amongst local resettlement contexts across countries, and to determine the transferability of successful local practices and approaches to increasing resettlement capacity. SHARE II partners and network members completed online SHARE City Profiles for their city/region while ICMC conducted additional research for new cities and completed additional profiles. City/region profiles include the following elements: resettlement procedures & partnerships, pre-arrival planning & information-sharing, reception, health, housing, legal advice, participation of previously resettled refugees, education, volunteering, resourcing and financing.

**Sharing our rights with refugees** - **ICMC Europe and ECRE launch social media campaign:**

At the end of 2015, a year of unprecedented mass displacement worldwide especially for Syrian refugees,
ECRE and ICMC Europe launched a social media campaign with the aim of highlighting the importance of sharing our rights with refugees. The campaign has been developed under the SHARE-project, with all 90 ECRE member organisations actively taking part.

Every day, refugees are discriminated against, mistreated, and denied their human rights. This campaign emphasizes that refugees have the same human rights as European citizens. We call upon citizens to share their human rights with refugees. Let us all be reminded that “All human beings are born free and equal in dignity and rights.” Click here to find the ECRE & ICMC Europe “Refugees have the right to have rights” #RefugeesHaveRights campaign on Facebook. The campaigns highlight the right to live, the right to hope, the right to be united, the right to be welcomed, the right to housing, the right to learn, the right to work, the right to play and the right to be protected.

“Refugees have the right to have rights”

Find ICMC Europe / SHARE Network on Facebook!

In 2016, ICMC and SHARE will use its new Facebook page to update you on developments and our activities in the area of refugee protection, reception and integration. To keep engaged, stay connected and updated on our events and activities click here and like the ICMC Europe / SHARE Network page on Facebook!

For more information or enquiries about the SHARE Network, please visit www.resettlement.eu/page/welcome-SHARE-network or contact Magdalena Boehm (ICMC Europe) at boehm@icmc.net.